

**TERMS & CONDITIONS**

- 10% off best available room rate will **ONLY APPLY** to reservations which are made **directly with the Hotel** (maximum of 3 rooms per date) by one of the following methods:

- Hotels website [www.clarionsuitesgateway.com.au](http://www.clarionsuitesgateway.com.au)
- Telephone/Fax/Email or in person

**PLEASE NOTE THE FOLLOWING:**

**10% off the best available room rate DOES NOT APPLY to reservations made via;- third party sites, already discounted rates, wholesale rates & negotiated corporate rates.**

**Reservations which are not eligible for the SAVE10 discount, will still be entitled to the VALUE ADDS under the OWC rewards program when booked by other distribution channels.**

**SAVE10 and VALUE ADDS under the OWC program are NOT available for pre-existing bookings.**

**A membership confirmation/acceptance notice (containing the 10% discount promo code) will be expedited within 10 days of receipt of your application.**

- The new One William Club benefits and terms and conditions will take effect as of the 1<sup>st</sup> June 2016.
- You may only enroll in the OWC program if you are at least 18 years of age, it is free to join.
- Membership is strictly personal, it may not be lent, transferred or sold and does not constitute as a means of payment for goods and services.
- Members must provide full address details and email in order to sign up for the program.
- Members accept that the program may be modified, in all or part, at any time and without notice. In case of such modifications you will be notified via email or mail with the new General Terms & Conditions as well as their effective date.
- In order to benefit from the program the member must present their loyalty key card upon check-in at the Hotel.
- If the card is lost or stolen the member must inform the program administrator via email: [sales@clarionsuitesgateway.com.au](mailto:sales@clarionsuitesgateway.com.au)
- At any time, the member may decide to cancel his/her participation in the program via [sales@clarionsuitesgateway.com.au](mailto:sales@clarionsuitesgateway.com.au) . Membership cancellation implies complete and total withdrawal from program, thus permanently ending the existing relationship between OWC and the member.
- Any use of the OWC in contradiction to the terms and conditions may result in the immediate cancellation of your membership and the available benefits.
- We shall not be considered liable to any person for any action taken or neglected to be taken with respect to the program.
- The sign-up client information is protected under the Privacy Act, and will not be divulged to others. Commercial information which pertains to the OWC program will be communicated to the member based on priority general information, special offers and updates to the terms and conditions of this program.
- The hotel reserves the right to remove, cancel or alter the OWC program at any time.

Please Return to the sign-up page: <http://www.clarionsuitesgateway.com.au/rewards-club/> to accept the Terms & Conditions and submit your application.