

ONE WILLIAM CLUB

TERMS & CONDITIONS

Membership conditions

Benefits of the One William Club will only apply to bookings which are made directly with the Hotel, through the hotels own website www.clarionsuitesgateway.com.au or for negotiated and contracted corporate rates with Clarion Suites Gateway. Benefits do not apply to bookings made via Third Party booking agents or websites.

You may only enroll in the OWC program if you are at least 18 years of age.

There is no fee to join the program.

The OWC membership is strictly personal, it may not be lent, transferred, sold and does not constitute a means of payment for goods and services.

Members must provide full address details and email address in order to sign up for the program.

Members accept that the program may be modified, in all or part, at any time and without notice. In case of such modifications, email containing the new General Terms and conditions as well as their effective date will be sent to each member at the email address he/she has provided.

The card is sent seven days after, the first stay, subject to signing the terms and conditions. The benefits do not apply to the first stay.

In order to benefit from the program, the member must present the loyalty card upon check in at the Hotel.

If the card is lost or stolen, the member must inform the program administrator via sales@clarionsuitesgateway.com.au .

At any time, the member may decide to cancel his/her participation in the program via sales@clarionsuitesgateway.com.au . Membership cancellation implies complete and total withdrawal from program, thus permanently ending the existing relationship between OWC and the member.

Any use of the OWC in contradiction to the terms or conditions may result in the immediate cancellation of the card and its benefits.

We shall not be considered liable to any person for any action taken or neglected to be taken with respect to the program.

The sign-up client information is protected under the Privacy Act, and will not be divulged to others. Commercial information which pertains to the OWC program will be communicated to the client based on general information, special offers and updates to the terms & conditions of this program.

Clients may elect to withdraw from this program at anytime by way of contacting:
sales@clarionsuitesgateway.com.au

Clarion Suites Gateway is responsible for holding client information and any updates or amendments concerning this information may be communicated directly by the client to the hotel by contacting sales@clarionsuitesgateway.com.au .

Membership in this program is outlined in the terms & conditions and is considered acceptance on the part of the member.